



COPY OF PAPERS
ORIGINALLY FILED

PATENT

THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named
Inventor : Brent Magouirk et al.

Appln. No.: 10/052,575

Filed : January 18, 2002

For : CUSTOMER MANAGEMENT SYSTEM FOR
AUTOMOBILE SALES INDUSTRY

Docket No.: S77.12-0001

Group Art Unit:2171

**RESPONSE TO NOTICE TO FILE MISSING PARTS
OF APPLICATION - FILING DATE GRANTED
UNDER 37 C.F.R. §§ 1.53(f) AND 1.16(e)**

Box Missing Parts
Commissioner for Patents
Washington, D.C. 20231

I HEREBY CERTIFY THAT THIS PAPER IS BEING
SENT BY U.S. MAIL, FIRST CLASS, TO THE
ASSISTANT COMMISSIONER FOR PATENTS,
WASHINGTON, D.C. 20231, THIS

17th DAY OF April, 2002
Christopher L. Hake
PATENT ATTORNEY

Sir:

In response to the Notice to File Missing Parts of
Application - Filing Date Granted dated February 19, 2002,
Applicant encloses the following documents to complete the above-
identified patent application filed January 18, 2002:

1. Our check in the amount of \$486 (to cover the filing
fee \$421 and surcharge fee of \$65).
2. Combined Declaration and Power of Attorney executed by
the inventor(s).
3. Fee Calculation Sheet (duplicate).
4. Notice to File Missing Parts of Application-Filing Date
Granted.
5. 16 sheets of formal drawings
6. Letter to Official Draftsperson

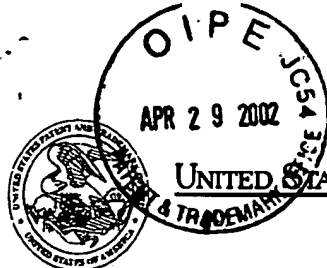
7. Small Entity Statement
8. Executed Assignment
9. Assignment Recordation Cover Sheet
10. Check \$40.00

The Director is authorized to charge payment of any additional fees associated with this paper or credit any overpayment to Deposit Account No. 23-1123. A duplicate copy of this sheet is enclosed.

Respectfully submitted,
WESTMAN, CHAMPLIN & KELLY, P.A.

By: Christopher L. Holt
Christopher L. Holt, Reg. No. 45,844
Suite 1600 - International Centre
900 Second Avenue South
Minneapolis, Minnesota 55402-3319
Phone: (612) 334-3222 Fax: (612) 334-3312

CLH:slg



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 10/052,575 | 01/18/2002 | Brent Magouirk | S77.12-0001 |

CONFIRMATION NO. 7362

FORMALITIES LETTER



OC000000007491480

WESTMAN, CHAMPLIN & KELLY
SUITE 1600
INTERNATIONAL CENTRE
900 SECOND AVENUE SOUTH
MINNEAPOLIS, MN 55402-3319

COPY OF PAPERS
ORIGINALLY FILED

Date Mailed: 02/19/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
Applicant must submit \$ 740 to complete the basic filing fee for a non-small entity. If appropriate, applicant may make a written assertion of entitlement to small entity status and pay the small entity filing fee (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$102.
 - \$18 for 1 total claims over 20.
 - \$84 for 1 independent claims over 3 .
- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 972.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

04/30/2002 NMOHAMM1 00000121 10052575

| | |
|-----------|-----------|
| 01 FC:201 | 370.00 DP |
| 02 FC:203 | 9.00 DP |
| 03 FC:202 | 42.00 DP |
| 04 FC:205 | 65.00 DP |

A copy of this notice MUST be returned with the reply.

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Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE



#5

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

COPY OF PAPER
ORIGINALLY FILED

First Named
Inventor : Brent Magouirk et al.

Appln. No.: 10/052,575

Filed : January 18, 2002

For : CUSTOMER MANAGEMENT SYSTEM
FOR AUTOMOBILE SALES
INDUSTRY

Docket No.: S77.12-0001

Group Art Unit: 2611

Examiner: ---

LETTER TO OFFICIAL DRAFTSPERSON

Commissioner for Patents
Washington, D.C. 20231

I HEREBY CERTIFY THAT THIS PAPER IS BEING
SENT BY U.S. MAIL, FIRST CLASS, TO THE
ASSISTANT COMMISSIONER FOR PATENTS,
WASHINGTON, D.C. 20231, THIS

17th DAY OF April, 2002
Christopher L. Holt
PATENT ATTORNEY

Sir:

Enclosed are **sixteen** (16) sheets of formal drawings for
filing in the above-identified application.

Respectfully submitted,

WESTMAN, CHAMPLIN & KELLY, P.A.

By: Christopher L. Holt
Christopher L. Holt, Reg. No. 45,844
Suite 1600 - International Centre
900 Second Avenue South
Minneapolis, Minnesota 55402-3319
Phone: (612) 334-3222 Fax: (612) 334-3312

CLH:slg

FEE TRANSMITTAL



Complete if Known

| | |
|----------------------|--|
| Application No. | 10/052,375 |
| Filing Date | January 18, 2002 |
| First Named Inventor | Brent Magouirk et al. |
| Title | CUSTOMER MANAGEMENT SYSTEM FOR AUTOMOBILE SALES INDUSTRY |
| Group Art Unit | 2171 |
| Examiner Name | |
| Atty. Docket Number | S77.12-0001 |

Total Amount of Payment \$ 526

METHOD OF PAYMENT (Check One)

1. ☒ The Director is hereby authorized to charge any additional fee required under 37 C.F.R. § 1.16 and 1.17, including any petition fee, and credit any over payments to Deposit Account No. 23-1123.
Westman, Champlin & Kelly, P.A.

2. ☒ Check Enclosed

FEE CALCULATION

1. BASIC FILING FEE

| Large Entity | Small Entity | | | |
|--------------|--------------|------|------|--|
| Fee | Fee | Fee | Fee | |
| Code | (\$) | Code | (\$) | Fee Description |
| 101 | 740 | 201 | 370 | <input checked="" type="checkbox"/> Utility Filing Fee |
| 106 | 330 | 206 | 165 | <input type="checkbox"/> Design Filing Fee |
| 108 | 740 | 208 | 370 | <input type="checkbox"/> Reissue Filing Fee |
| 114 | 160 | 214 | 80 | <input type="checkbox"/> Prov. Filing Fee |

Subtotal (1) \$ 370

2. EXTRA CLAIM FEES

| | Number Claims | Prior** | Extra | Fee from Below | Fee Paid |
|--------|---------------|---------|-------|----------------|----------|
| Total | 21 | 20 | 1 | 9 | 9 |
| Indep. | 4 | 3 | 1 | 42 | 42 |

Multiple Dependent Claims

** Insert 3 and 20, or number previously paid if greater; Reissue see below

| Large Entity | Small Entity | | | |
|--------------|--------------|------|------|---|
| Fee | Fee | Fee | Fee | Description |
| Code | (\$) | Code | (\$) | |
| 103 | 18 | 203 | 9 | Claims in excess of 20 |
| 102 | 84 | 202 | 42 | Independent claims in excess of 3 |
| 104 | 280 | 204 | 140 | Multiple Dependent Claims |
| 109 | 84 | 209 | 42 | Reissue Independent Claims over Original Patent |
| 110 | 18 | 210 | 9 | Reissue claims in excess of 20 and over original patent |

Subtotal (2) \$ 51

FEE CALCULATION (Continued)

3. ADDITIONAL FEES

| Large Entity | Small Entity | | | | |
|--------------|--------------|------|-------|--|----------|
| Fee | Fee | Fee | Fee | Fee Description | Fee Paid |
| Code | (\$) | Code | (\$) | | |
| 105 | 130 | 205 | 65 | Surcharge - Late filing fee or oath | 65 |
| 127 | 50 | 227 | 25 | Surcharge - Late provisional Filing Fee or cover sheet | |
| 139 | 130 | 139 | 130 | Non-English specification | |
| 147 | 2,520 | 147 | 2,520 | For Filing a Request for Reexamination. (ex parte) | |
| 115 | 110 | 215 | 55 | Extension for reply within first month | |
| 116 | 400 | 216 | 200 | Extension for reply within second month | |
| 117 | 920 | 217 | 460 | Extension for reply within third month | |
| 118 | 1,440 | 218 | 720 | Extension for reply within fourth month | |
| 128 | 1,960 | 280 | 980 | Extension for reply within fifth month | |
| 120 | 320 | 220 | 160 | Filing a brief in support of an appeal | |
| 121 | 280 | 221 | 140 | Request for oral hearing | |
| 148 | 110 | 248 | 55 | Terminal Disclaimer Fee | |
| 140 | 110 | 240 | 55 | Petition to Revive - unavoidable | |
| 141 | 1,310 | 241 | 670 | Petition to Revive - unintentional | |
| 142 | 1,310 | 242 | 670 | Utility/Reissue issue fee (inc. advance copies) | |
| 143 | 490 | 243 | 260 | Design issue fee (inc. advance copies) | |
| 122 | 130 | 122 | 130 | Petitions to the Commissioner | |
| 123 | 50 | 123 | 50 | Petitions related to provisional applications | |
| 126 | 180 | 126 | 180 | Submission of Information Disclosure Statement | |
| 581 | 40 | 581 | 40 | Recording each patent assignment per property (times number of properties) | 40 |

Other Fee (specify) _____

Subtotal (3) \$105

Signature Christopher L. Holt
(Christopher L. Holt)

Reg. No. 45,844

Date 4/17/02

Deposit Account No. 23-1123